

23

Lok Sabha Starred Question Diary No.11932 for 24.03.2021 by Shri Sumedhanand Saraswati, MP, Lok Sabha on 'Works related to Common Public Services'.

| QUESTION | REPLY |
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| (a) whether the employees working in Government Departments of the country do not dispose of the works related to common man within the stipulated time: | Does not apply to C-MET as C-MET is a research institution having no public interface. |
| (b) If so, the reasons therefor; and | NOT APPLICABLE |
| (c) The measure taken and proposed to be taken by the Government to fix accountability of Government employees for disposal of works related to public interest and a common man within the stipulated time frame? | NOT APPLICABLE |

The materials for Notes for Supplementary should include the following:

| QUESTION | REPLY |
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| (i) The steps taken by the Ministry/ Department to enforce that the works related to common man are disposed off within stipulated time? | NOT APPLICABLE |
| (ii) Whether the Ministry / Department has a Citizen Charter | YES |
| (iii) Whether there is any enforcement mechanism for implementation of stipulated timelines/ Citizen's Charter? | Not applicable as timelines w.r.t. works related to Common Public Services is not there. |
| (iv) Any other relevant information | NIL |