



CENTRE FOR MATERIALS FOR ELECTRONICS TECHNOLOGY,
(A Scientific Society, Under Ministry of Electronics & Information Technology,
Govt. of India) SHORANUR ROAD, M.G. KAVU, P.O. ATHANI, THRISSUR
PIN -680 581. Tel No.: 0487 – 2201156-59; Fax 0487 - 2201347

TENDER NOTICE

Sealed Tenders are invited from reputed firms for the Annual Maintenance Contract of for IP based EPABX System, for a period of one year. The detailed specification of the system and terms & conditions of AMC is attached Annexure-I. The tenders complete in all respect shall be submitted to the Administrative Officer, C-MET, at the above address on or before 3rd March, 2017. C-MET reserves the right to reject any tender in full or part thereof without assigning any reason..

Sd/-
ADMINISTRATIVE OFFICER

TERMS AND CONDITIONS

1. The Contracting agency shall have previous experience in such type of work in Government organizations or reputed private institutions.
2. The Contracting Agency shall have a liaison office in Thrissur or Kochi
3. Scope of the work:-
 - i) to attend to minor and major breakdowns
 - b) to do Periodical preventive maintenance for every quarter (4 times in a year)
 - c) maintenance of system user data
4. Period of Contract : Period of Contract will be for one year but extendable on mutually agreeable terms
5. The Annual Maintenance charges shall be on **Comprehensive basis** and shall be for one year. The Payment will be made on quarterly basis by C-MET.
6. All costs, charges and expenses relating to relocation of the equipment including those of dismantling, reinstallation, testing and commissioning, shall be payable extra, as determined by AMC holder, by the C-MET in addition to the maintenance charges.
7. Breakdown calls shall be attended as and when need arises within 24 hours of reporting of complaint.
8. Routine preventive maintenance visits will be made four times a year; ie once in every quarter.
9. AMC shall cover all the Hardware, Software and Accessories as detailed below;-
EPABX Model : NEC SV 8100-16 Trunk, 64 Analog Extensions, 01 IP card

Sl.No	Item Description	Quantity
1	CH2U-EU-SV8100 CABIN	2 NOS
2	CD-CPOO-OT	1 NO
3	CD-8DLCA	1 NO
4	PZ8LCE	4 NOS
5	CD8LCA	4 NOS
6	PZ-4COTE	2 NOS
7	CD-4COTA	2 NOS
8	PZ-ME-50-OT	1 NO
9	PZ-BS10	1 NO
10	CD-BS	1 NO
11	IP GATE WAY CARD	1 NO
12	12 KEY OPERATING CONSOLE	1 NO

10. C-MET has three labs; at Pune, Hyderabad and Thrissur, and all these labs telephonically connected by IP based EPABX system through Local area network. Any complaints related this facility at C-MET, Thrissur Lab must be covered under this AMC.
11. Last date of submission of quotation is 3rd March , 2017

Sd/-
Administrative Officer